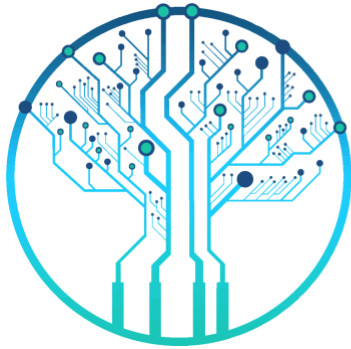


MANUS360 Cancellation Policy



MANUS 360

Thank you purchasing Manus360 courses. We ensure our clients have a valuable learning journey and purchase experience for whichever training format fits your needs; instructor-led online, in-person or, self-paced training.

As with any online purchase experience, there are terms and conditions that govern the Refund Policy. When you purchase a training course from Manus360, you agree to our Code of Ethics, Terms of Use and Refund policy. This will include client application to any of Manus360's scheduled public classes, and where the client has already paid for the class.

Cancellations and Refunds

For Live-Online and Instructor-led Training:

- Manus360 reserves the right to cancel or reschedule a class at any time, including but not limited to, insufficient registrations, event location, instructor unavailability, or if the instructor could not attend due to unforeseen circumstances.
- Refunds, cancellations, or rescheduling can only be considered prior to assigned course material. Manus360 will also automatically reschedule you into the next available class.
- All refunds will be made excepting the bank charges and the other processing fees.

(OPTIONAL) For eLearning and Self-Study:

- Cancellation or refund can only be considered prior to assigned course material. Cancellation or refund cannot be allowed once candidate has already assigned course material by Manus360; in any training format.

- Any refund request beyond 7 days of purchasing the course will not be accepted and no refund will be provided.
- All refunds will be made excepting the bank charges and the other processing fees.